

Threeriver.net, Privacy Statement – Updated November 30, 2011

Threeriver.net is concerned about customer privacy and is committed to protecting the privacy of our customers. Threeriver.net limits the information collected regarding our customers to that needed to conduct business and to offer products and services that might be of interest to you. You may choose to provide individually identifiable information (such as your name, address, telephone number or e-mail address) to Threeriver.net in a number of ways through our web site – by ordering a service, sending an e-mail, or registering to receive news or public information.

Threeriver.net does not:

- Collect individually identifiable information from our customers via our website unless it is provided to Threeriver.net. (Threeriver.net does ask for individual information for account set up.)
- Sell the names and addresses of visitors to Threeriver.net's website to unaffiliated suppliers, without providing information on that disclosure of the source of the individually identifiable information.

Threeriver.net does:

- Use security techniques designed to protect customers' information from unauthorized access. (See Information Security below)
- Collect, maintain and use customer information necessary to provide the most helpful and targeted products and services to meet customers' needs.
- Honor customers' requests to remove their names from our telephone or mail solicitation lists using reasonable efforts to delete the information from existing files. (You may contact Threeriver.net to request such removal.)
- When Threeriver.net undertakes projects with other companies, provide access to customer information with an understanding that our business partners will also treat the information with respect for privacy concerns.

In addition to individually identifiable information, Threeriver.net may collect information automatically when a customer enters the Threeriver.net website, such as the domain name, browser, the type of computer operating system, information about the web page from which the visitor linked to the site, and time spent on different pages within the site. Threeriver.net may use this information to evaluate and improve the site, and may share the information with business partners and others.

COOKIES

A cookie is a small, encrypted data string the Threeriver.net server writes to your hard drive that contains your unique Threeriver.net User ID. Cookies are used to deliver web content specific to your interests and to control access to your personal shopping cart after your initial entry. The cookie permits the server to recall information from your previous visit. A cookies is not used to access or otherwise compromise the data on your hard drive. With most browsers, you can choose to change your browser settings to disable cookies. Please be aware that cookies may be required to complete certain functions on the Threeriver.net website and other Internet sites.

INFORMATION SECURITY

Threeriver.net has security measures in place to protect against the loss, misuse and alteration of information under Threeriver.net's control. When you place an order, the information you submit is encrypted using the Secure Sockets Layer (SSL) protocol.

DISCLOSURE OF ACCOUNT INFORMATION

As a general rule, Threeriver.net does not release customer account information to unaffiliated third parties without your permission unless we have a business relationship with those companies where the disclosure is appropriate. There are exceptions to this general rule. For example, Threeriver.net might provide information to regulatory or administrative agencies so that they can accomplish their regulatory tasks (for example, responding to a customer complaint) or to maximize the efficiencies of our own processes (such as correcting mailing addresses). Other disclosures will be driven by legal requirements imposed on us. Threeriver.net complies with "legal process," such as a subpoena or court order or other similar demand, associated with either criminal or civil proceedings.

Threeriver.net will only disclose account information to the customer whose name appears on the account. If you instruct Threeriver.net in writing to release your account information to someone, we will honor your request and provide that information. If other people need to have access and control of your account, such persons must be jointly listed or identified as such on the account by the customer whose name appears on the account.

Threeriver.net may provide account information to other companies in the process of providing services to you. Threeriver.net typically has a business relationship with these companies. For example, another company may be hired to bill your account.

Threeriver.net may provide account information to collection agencies when customers do not pay their bills. Use that can be made of this information is limited to collection activities for our charges and for the charges Threeriver.net bills for others.

VALUE ADDED

Because Threeriver.net appreciates the trust you have placed in us, we continually look for ways to enhance our business relationship. From time to time, Threeriver.net may inform you about a product or service. Using the information you have provided, Threeriver.net strives to limit our efforts to those we think you would appreciate receiving. Threeriver.net wants every contact you have with us to be a positive experience. So if you would prefer not to receive these value-added services, offers and opportunities, just contact us.

CHILDREN

Children should consult with their parents or guardian before furnishing any data to Threeriver.net. Threeriver.net believe that parents should supervise their child's on-line activities and recommends that parents consider using one of a number of available parental control tools that provide a child-friendly on-line environment and can prevent children from disclosing individually identifiable information without parental consent. Because the Internet offers open access to a wide range of information, it is important that parents supervise and prevent access to inappropriate content, email or chat sessions.

LINKS

Threeriver.net is not responsible for content or privacy policies of other sites. You should keep this in mind when accessing sites through links on Threeriver.net's websites.

UPDATES

Threeriver.net will constantly strive to improve the services offered, and may update this privacy statement from time to time in connection with that effort. Threeriver.net reserves the right to expand our capabilities for information collection and use, and may change our policies along with this privacy statement at any time.

NETWORK MANAGEMENT PRACTICES

Provider affords full access to all lawful content, services and applications available on the Internet and does not routinely monitor, inspect or store the network activity and traffic of its Internet service users. However, Provider reserves the right to monitor bandwidth, usage, transmissions and content for purposes of protecting the integrity of the network, other users on the network and Provider's Internet access service through reasonable network management practices.

Provider may collect equipment information to identify the equipment customer is using on the network, including, but not limited to: equipment type, serial number, settings, configuration and software. Provider may also collect performance information to examine the operation of the equipment, services and applications the customer may use on the network, including, but not limited to: IP addresses, URLs, data transmission rates and latencies, location information, security characteristics, and information about the amount of bandwidth and other network resources customer is using in connections with uploading, downloading or streaming data to and from the Internet.

Network traffic, activity, performance information, and equipment information monitored or collected by Provider is done so for the sole purpose of reasonable network management purposes.

The Provider's network management practices as discussed herein are intended solely to provide the best online experience possible for all of Provider's customers by safeguarding our network and its users from spam, viruses, phishing, and other unwanted or harmful online content and activities. Provider's network management practices are not intended, nor implemented, to block consumers from accessing the content and applications of their choice, deprive consumers of their entitlement to competition, or discriminate against or in favor of certain network traffic. End users with questions, concerns or complaints regarding Provider's network management practices are encouraged to contact Provider for issue resolution.

November 30, 2011