



The INSIDER

Three River is bringing Fiber to Ainsworth and O'Neill!!

Fiber is cutting-edge technology that provides the most advanced way to transfer large amounts of data in a reliable, secure and affordable way! It means little or no lag time when engaging in data-intensive activities, such as streaming movies, playing video games, and more!



We are pleased to announce that Three River has been selected by the Nebraska Department of Economic Development (DED) to receive Broadband grants in two of our service areas. Three River has begun construction of a new Fiber-to-the-Home (FTTH) network in both Ainsworth and O'Neill. We will replace the existing coaxial network with the new fiber network, with completion of the backbone fiber scheduled for December of this year. Three River will invest \$4,642,000 of the \$5,400,000 total cost for these important projects, with the DED providing \$758,000 in matching grant funding.

Over the Fiber we will be able to provide you with reliable Internet, Cable TV and Phone. Part of the Network 2020 upgrade will be a Cable TV refresh, which involves changing out the STB's and creating a new user experience. We will also add Managed WiFi to our list of new services. More information on page 2 of this newsletter.



Three River COVID-19 Update

During this uncertain time, our offices remain locked. If you need to report an issue, we ask that you call our office 866-569-2666.

We encourage you to make payments in our dropbox, online or via mail. If you do need to come into the office, we ask that you wear a mask. If a technician needs to enter your home, we are asking that you and other family members please try to keep your distance.

NETWORK 2020

Three River
YOUR BROADBAND LEADER
Vision for the Future

Cable TV Refresh

As part of the Three River Network 2020 project, we will be upgrading the Cable TV platform. We will be offering a new video experience that will give customers features that include Restart TV, interactive local weather radar, and What's Hot. Restart TV allows you to go back to the beginning of any currently-airing program by pressing one button on the remote control. Another popular feature is the added opportunity to use Network DVR. You will be able to watch recorded programs from any Set Top Box (STB) in the house. As with any change, your current equipment may need to be upgraded. If you are a current Three River DVR user, you will be required to get a new STB. The recordings that you have stored on your current DVR will no longer be available. Three River is excited to bring this new service to our customers!



Meet Henry Ahlers, the newest employee to the Three River team. He is a field technician out of the Lynch Office. Henry grew up outside of Naper, NE and graduated from West Boyd High School in 2013. He attended Mitchell Tech for Electrical Construction & Maintenance, graduating in 2017. Henry and his fiancé, Kelsey, live in Lynch. We are happy to have Henry join our team.

Managed WiFi

Three River will be soon deploying a new service for Internet customers. Managed WiFi delivers on coverage and speed in every room, every time. It has a two-sided benefit; full smart home control for users and clear network topology for Three River. You'll have peace of mind with enhanced security and privacy measures. Users will be able to monitor their entire network with custom profiles, content filters and guest access levels. More details will be available soon.

